

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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| Applicant : | Greg Christopher, Jr. | Art Unit : | 2191 |
| Serial No. : | 10/716,916 | Examiner : | Qing Chen |
| Filed : | November 18, 2003 | Conf. No. : | 6410 |
| Title : | SOFTWARE INSTALLATION VERIFICATION | | |

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

PRELIMINARY AMENDMENT

Prior to examination, please amend the application as indicated on the following pages.